



SLAM DUNK FESTIVAL SOUTH 2025 TICKET HOLDER INFORMATION

Hey!

Thanks for ordering tickets for Slam Dunk Festival South 2025! We can't believe it's time for another Slam Dunk Festival already! Don't forget – this year Slam Dunk Festival South takes place on Saturday 24th May at Hatfield Park.

Please take the time to read all the important information below before arriving to the festival!

Ticket Dispatch

All tickets for Slam Dunk Festival 2025 are now digital! All tickets should now be showing in your See Tickets Wallet app. If they are not or something is wrong, please head here - <https://www.seetickets.com/content/support-centre>

Instructions on how to add your tickets into your See Tickets Wallet app are on your original email confirmation.

Should you have ANY issues or queries with tickets / the See Tickets Wallet app, See Tickets will be onsite to assist you. The See Tickets team will be based at the BOX OFFICE.

For any ticket queries or issues prior to arrival please log in to your See Tickets account here – www.seetickets.com/customerservice and then contact the team from there.

Please ensure that you have all tickets loaded and ready in your See Tickets Wallet app BEFORE leaving for the festival.

You do not need signal to access your tickets ONCE they have been downloaded into your See Tickets wallet.

Please note – this does NOT apply to CAR PARKING PASSES. These are sent out by post ONLY. If you haven't received your pass in the post by Thursday 22nd May, please contact SEE TICKETS.

Slam Dunk Festival 2025 App!

The Slam Dunk Festival App is BACK for 2025! This can be downloaded from the Android and Apple app stores! From here you can create your own personalised schedule, see the interactive maps and much more.

[Android download link](#)
[Apple app store download link](#)

There will be public wifi points at all main bars – these will not require a password and are free to use - demand for this service will be high and signal will vary.



Arrival Information

The gates into the festival village open at 9am

The car park also opens at 9am

The main festival arena opens at 11am with the first bands on at 11.35am

Please do not arrive to the car park before 9am – the car park entrances are close to a major highway network and this may result in a queue impacting the highway network.

Please ensure that your window sticker is clearly secured to your windscreen at least 2 miles away from the festival site.

IMPORTANT: there are different entrances for parking and for taxis or dropping off / collecting

PARKING: Parking is only available to purchase in ADVANCE of the festival and physical parking passes are being sent VIA POST. Please follow the instructions on your car parking pass carefully so you can approach the festival site in the correct route to correspond with the colour of car park that you have booked.

Please do not follow any online postcodes, or ones from information for previous years. Postcodes only lead to a postal area and not an exact point. For this reason, no postcodes have been issued this year for any of our car parks. We recommend the use of the what3words app for pinpointing exact locations.

Please note – Strictly no vehicles are to be left in the car park overnight.

Car park passes will go off sale on Tuesday 20th May at 23.59

– if you are intending on using the car park at the event, please ensure that you book your parking ticket before then as no car parking will be available to be purchased on the day.

DROP-OFFS & TAXIS: Please leave the A1 at Junction 3 and follow the A1001 Hatfield.

If you do not leave at this junction your approach to the site may be delayed due to traffic approaching the car parks.

Once in Hatfield, please follow what3words - score.value.movie - and you will pick up event signage to follow upon approaching the pick-up and drop-off location.

If your approach would take you past Hatfield Train Station on the Great North Road, please follow the Diversion Signs around this area as this road is CLOSED on event day.

Although we do not recommend the use of area postal codes for sat navs, we can say the pick-up and drop off for all public vehicles, (except access customers) is located at the Hatfield House Visitor Car Park that does have a post code of AL9 5HX. If you do choose to use this, please make sure the sat nav is sending you in the correct approach direction as described above.



FOR DROP-OFFS: DO NOT FOLLOW SIGNS FOR THE FESTIVAL CAR PARKS AS THEY ARE ONE-WAY AND YOU MAY NOT BE ABLE TO EXIT THE CAR PARK UNTIL AFTER 20:00

NATIONAL COACHES: Looking for the easiest way to get here? Book your journey with our returning travel partner [Big Green Coach](#).

All carbon-neutral coaches are scheduled to arrive at the festival before the music starts and return after the headliners, hassle-free. You won't have to worry about being the designated driver, relying on public transport or booking expensive hotels.

PICK UP LOCATIONS

Travel from: Basingstoke, Bath, Bedford*, Birmingham (Summer Row), Bournemouth, Bridgewater, Brighton, Bristol, Cambridge, Canterbury, Cardiff, Chelmsford, Cheltenham, Chippenham, Colchester, Coventry, Crawley, Dartford (Bluewater), Exeter*, Gillingham, Gloucester, Guildford, High Wycombe, Ipswich, Kettering*, Leicester*, London Croydon, London Stratford, London Victoria, Luton*, Maidstone, Milton Keynes, Newport, Northampton, Norwich, Oxford, Plymouth*, Portsmouth, Reading, Southampton, Swansea, Swindon, Taunton*, Weston Super-Mare and Winchester St Catherines.

*new for 2025

See the timetable and book your coach travel for Slam Dunk South [here](#)

For all travel information regarding how to get to Hatfield Park please head here - <https://www.slamdunkfestival.com/south-travel-info>

If you are yet to book your shuttle bus tickets or car park tickets – these are still onsale and you can grab them from here, if you are wishing to use either of these services we strongly advise that you book these in advance, scroll along to the 'travel and car parking tab' - <https://slamdunk.seetickets.com/event/slamdunk-festival-2025-south/hatfield-park/3155615#op1>

As mentioned before - **Car park passes will go off sale on Wednesday 21st May at 23.59**

Shuttles will remain onsale until event day.

Getting In Smoothly

Please have your tickets ready for inspection when you arrive at the entrance tents. As mentioned previously, please ensure your tickets are visible in your See Tickets Wallet app BEFORE leaving for the festival.



Security checks and searches are in place on entry, and we recommend you bring I.D. Valid forms of I.D. include cards bearing the PASS hologram, a photographic driving license or passport.

Bags larger than A3 size (30cm x 42cm x 19cm) will NOT be permitted to the festival.

For anything larger than A3, you should use our bag drop service. Please note that your bag may be searched prior to it being accepted into the store and you will not be able to access it once inside.

Bag drop / lockers can be prebooked from here - <https://www.biglockerhire.com/custom/slam-dunk-festival-hatfield-park-sat-24th-may-2025/>

We have a strict anti-drugs policy.

Any persons found in possession of illegal or recreational drugs will be ejected and the substances seized. Please use the amnesty bin before arriving at the entrance if you are unsure.

Any medication you wish to bring must be labelled in your name.

Food & drink is strictly not allowed into the festival site. Should you be found with alcohol upon your possession on entry, you will be ejected from site.

Empty water bottles are permitted and there are water points across the site for you to use. Please do not bring large flask / Stanley type water bottles with you.

No drones permitted onsite.

For a full list of terms and conditions please see here – <https://www.slamdunkfestival.com/terms-and-conditions>

On-site Facilities

All bars and food traders will be CARD ONLY. Some artists may still take cash in the Artist Merch Village. Please note there will be NO cash points onsite this year.

There will be a locker station for cloakroom services, bag drop and phone charging, you can still prebook this by heading here - <https://www.biglockerhire.com/custom/slam-dunk-festival-hatfield-park-sat-24th-may-2025/>

There will be three Info and Security Points across the site should you have any questions about your visit to Slam Dunk Festival, you will also be able to look at the clashfinder and map from these points to help you plan your day. Should you have any safety concerns during your visit, please alert a member of security immediately.

Keeping your belongings safe: In the current climate of phone thefts at rock events, we have to accept that we will be targeted. As always, we do our absolute best to try and prevent this. If you suspect that



your phone has been stolen or if you see anyone acting suspiciously, please do not approach the suspect yourself and seek security assistance immediately. If you are in the pit or close enough to the barrier please let security aware. If you are not near pit security, please leave the area immediately and visit one of our INFO & SECURITY points to report it. The faster phone theft is reported the faster our security teams can act in catching the culprits.

We have security constantly patrolling the festival sites, alongside plain clothes security undercover in the crowd. We will be carrying out random searches on the way out if we find we are being affected by pick-pockets on the day of the festival. Please do not be offended if you are asked, we must do everything we can to stop them. Please help us catch the people who prey on fans of our music.

Last year thanks to our customers reporting suspected phone thefts quickly and effectively by using the instructions above we can confirm that we caught some of the culprits onsite and they were later prosecuted. We'd like to thank you for working with us on this matter and ask you to be as vigilant this year should we find ourselves being targeted again.

Safe Gigs For Women will also have a stall onsite should you have any safety concerns or need somewhere to have a chat, have a breather, take some time for yourself– they are located in the Festival Village when you arrive.

For those of you that are bringing children may we please remind you that we are at heart a music festival and we will not have any entertainment specifically aimed for children. There will be plain wristbands available at INFO AND SECURITY POINT 1 (in the festival village) for you to write contact details on for little ones!

Leaving the festival

The bars will be open across the festival until 11pm and the closing party DJ set in The Key Club tent until 11pm so if you can, stick around and make the most of your evening to try and avoid the initial queues when trying to exit the festival.

Important information regarding AFTER the show – The train times for getting back into central London are as below:

Destination – Moorgate > 21.25, 21.35, 21.50, 21.54, 22.05, 22.19, 22.24, 22.35, 22.50, 22.54, 23.05, 23.24, 23.35, 00.32, 00.49

Destination – Kings Cross – 21.25, 21.50, 21.54, 22.19, 22.24, 22.50, 22.54, 23.20, 23.24, 23.24, 23.53, 00.32, 00.49

(times correct as of Friday 18th April 2025, please check for updates)

We highly advise pre-booking a shuttle bus from the festival which will take you to Camden Town where you can access the London Underground and the afterparty which is taking place at various venues across Camden.



Alternatively – if you are yet to book any travel to / from Central London, Big Green Coach are operating a coach service from Central London (Victoria Coach Station) directly to and from the festival – spaces are still available here - <https://www.biggreencoach.co.uk/listing/slam-dunk-south/>

Shuttle Bus

There will be a shuttle bus running directly from Hatfield Train Station to Camden Town will be running from 10pm – 1am. They can be prebooked from here (travel and car parking tab) <https://slamdunk.seetickets.com/event/slam-dunk-festival-2025-south/hatfield-park/3155615#op1> or they can be booked on the day from the box office which is located on the walk to the train station – we highly advise booking these in advance!

There will also be a shuttle bus running from Hatfield Train Station straight to The Forum at Uni of Herts SU for our Hatfield afterparty. This will run from 10pm – 1am and tickets can be pre-booked from here (travel and car parking tab) <https://slamdunk.seetickets.com/event/slam-dunk-festival-2025-south/hatfield-park/3155615#op1>

Again, these can also be purchased on the day from the box office onsite but we highly advise booking in advance.

Taxis + Ubers

All taxis / Ubers / private hire vehicle pick-up point is at the Hatfield House Visitor Car Park (St George's Car Park – AL9 5HX)

Please leave the A1 at Junction 3 and follow the A1001 Hatfield. If you do not leave at this junction your approach to the site may be delayed due to traffic approaching the car parks.

Once in Hatfield, please follow what3words - score.value.movie - and you will pick up event signage to follow near the entrance.

Although we do not recommend the use of area postal codes for sat navs, we can say the pick-up and drop-off for all public vehicles, (except access customers) is located at the Hatfield House Visitor Car Park that does have a post code of AL9 5HX. If you do choose to use this, please make sure the sat nav is sending you in the correct approach direction as described above.

BGC National Coaches

The pick-up point for the national Big Green Coaches is the same place as where you were dropped off.

Wanting to carry on the party?

This year we have two afterparties for Slam Dunk South. One is being held at The Forum at the Uni of Herts SU for those of you staying locally! Then for those of you heading into central London we will be taking over Camden again!



Please note all afterparties are strictly 18+

Hatfield Afterparty – The Forum – Room 1 – Black Parade Club Night / Room 2 – Chop Suey Club Night

The venues for the Camden Takeover are as below:

Electric Ballroom > Hosted by Facedown- Pop-punk + emo anthems + a live covers band (Upstairs at the Forum is the Artist, VIP and Guest bar)

The Underworld> Hosted by Camden Rocks – Rock, Alt + Indie

Dingwalls > Room 1 – The Original Slam Dunk Club Night (Old school pop-punk, punk + ska) + live music from **THE 900** / Room 2 – Slam Crunk (Pop, R&B + hip-hop)

The Black Heart > Hosted by Trauma Room – Metal, Metalcore + Hardcore

Please note this is STRICTLY 18+ only

We highly recommend booking tickets in advance via See Tickets (SDF South Afterparty tab) - <https://slamdunk.seetickets.com/event/slam-dunk-festival-2025-south/hatfield-park/3155615#op1>

We would like to take this opportunity to thank you for your support and we can't wait to see you in the fields!

If you have any further questions, please head to our FAQs page which is regularly updated; <https://www.slamdunkfestival.com/info>