

Slam Dunk Festival 2025 Resale FAQs

Tixel is the official resale partner for Slam Dunk Festival 2025 and has worked closely with Slam Dunk and their ticketing provider (SEE Tickets) to ensure you can buy and sell tickets safely at [this link](#)

How to list your Slam Dunk ticket for resale

Email Confirmation:

Step 1: Head to www.tixel.com/sell

Step 2: Select 'I don't have a file to upload'

Step 3: Follow the instructions for forwarding your SEE Tickets confirmation email to Tixel.

*note: SEE Tickets confirmation emails are only received by the lead booker and should have the subject line starting with *Slam Dunk Festival 2025 - Ticket Order Confirmation*

How to set up a private listing

Follow the instructions above to list your ticket. At the 2nd step it will ask you if you want to make it a public or private listing. Select private, set your price and then it will generate a link for you to send to the buyer without the ticket ever appearing on the public page.

Why am I unable to list my Slam Dunk ticket for resale on Tixel?

Most ticket types are allowed to be resold with a few exceptions:

- Payment plan tickets before the payment plan has been paid in full
- Guest list/Competition tickets
- Accessibility tickets

Please check that the ticket you are trying to sell does not fall into any of the above categories. If it doesn't and you are still having issues, feel free to contact our Community Support via the TixelBot in the bottom right corner to help with troubleshooting.

The event is sold out, how can I get a ticket?

You can visit <https://tixel.com/uk/festival-tickets/slam-dunk-festival-tickets> to join the waitlist, set up an auto-purchase or safely buy a resale ticket.

Setting up an auto-purchase on Tixel

To give yourself the best chance of getting a ticket you can set up an auto-purchase on Tixel by clicking 'join the waitlist' then 'set up auto-purchase'. Select the ticket you want, the quantity and then the price you are willing to pay up to a maximum of 20% above the original face value. If

another fan lists a ticket, you'll automatically purchase it if your price matches theirs. You can choose when your auto-purchase expires, and your card won't be charged after that.

Is it possible to resell my ticket without a PDF/Mobile Ticket?

If you decide to sell your ticket, it is only possible to do so through our verified partner Tixel. You need your confirmation email to list your tickets, follow the steps outlined above. This is the only way you can resell your tickets. After selling, you can no longer use the ticket as it will be declared invalid.

I've sold my ticket. What happens next?

Once you've sold your ticket, there is no further action required from sellers. All buyers will be provided with a new ticket in their name which they'll be able to download closer to the event and the original ticket will be invalidated. By default, your funds will be released after the completion of the event, however, you may be eligible for express withdrawal. Click [here](#) to find out more.

I've purchased a ticket on Tixel, when will I receive my PDF?

You will be issued with a brand new ticket which will be available to download closer to the event. The date for when PDFs are released is still to be confirmed with the organisers. All buyers will be notified when their tickets are available to be downloaded.

I'm having trouble reselling my ticket.

If you're having trouble selling your ticket on Tixel, please contact them via their [help form](#) and they will be able to assist with reselling the ticket.