

SLAM DUNK FESTIVAL 2026 – ACCESSIBILITY INFORMATION AND FAQs – EASY READ / LARGE FORMAT VERSION

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Overview

You can join our Slam Dunk Festival Accessibility Facebook group [HERE](#)

At Slam Dunk Festival, we work all year round to ensure that we offer an inclusive environment for all our customers.

Please see below for all information regarding the accessibility application process and what is available at the event.

A full access guide and access map will be available closer to the time of the event (we aim to have this published at least 4 weeks before the event)

Essential Information

What does Slam Dunk Festival offer for accessible customers?

- Free-of-charge PA ticket for an essential companion
- Raised viewing platforms at each stage
- Accessible toilets
- Changing Places units (including an adult changing bed, sink, toilet and hoist)
- Lowered bar service areas
- Queue jump system at food vendors, signing tents and other activations
- Free of charge dedicated accessible parking
- Dedicated access team on hand all year round to answer any questions (access@slamdunkmusic.com)
- Access Hub onsite at the event – staffed by our access team

The booking and application process

We kindly ask that all customers with accessibility needs inform us in advance by completing our [Access Requirements Form](#)

Please book the relevant tickets from [HERE](#) and then [head here](#) to fill out the Access Requirements Form.

Once you have completed the form, please allow up to two weeks for our Access Team to process and confirm your requirements by email.

Should you have any questions, please contact access@slamdunkmusic.com

Applications will close strictly 4 weeks before the event (24th April 2026)

A full access guide will be sent to all access customers as soon as it is ready for 2026.

What can be requested by the Access Requirements Form?

- A free-of-charge PA ticket for an essential companion
- Free of charge access parking
- Accessible pick-up and drop-off point
- Facilities wristbands

What does a facilities wristband give you access to?

- All accessible toilets across the festival site (not including the toilets on the viewing platforms)
- Queue jump facilities for food vendors and activities (signings etc)
- Access to the lowered bar areas

Viewing Platform Tickets

There are raised viewing platforms at every stage at the event. There are accessible and standard toilets at each platform.

Spaces on the viewing platforms need to be booked specifically and cannot be requested via the Access Requirements Form. This is to ensure that they are fairly claimed.

We avoid including the viewing platform spaces as part of the application process as they get booked up very quickly and we would rather our customers be able to take their time completing the Access Requirements Form so no information is missed or misunderstood.

This also helps us set expectations for our accessible customers – for example - if someone cannot attend the event without the use of the viewing platforms, we do not want them to pay for a ticket, only to then be told when their form is processed that we could not accommodate their request for them on the viewing platforms.

If you require the use of the accessible viewing platforms, please book a viewing platform ticket for yourself by heading [HERE](#) and selecting which day you would like to attend and then clicking 'Access Viewing Platforms'

Once you have completed this step, you will receive an email confirmation that contains a link to our Access Requirements Form. Please fill out this form as soon as you can so we can confirm your other requirements for you. You can also fill out the form by clicking [HERE](#)

If you do not require access to the viewing platforms, please book your admission tickets as standard and then head [HERE](#) to fill out our Access Requirements Form to request what you require for your visit.

The Access Requirements form will ask you to upload some form of evidence for your application. This can be in the form of the below:

- Access Card
- Nimbus Card
- A copy of your PIP or DLA letter (with any personal details omitted)

If you do not have any of these, there is a section on the form that allows you to upload other evidence, which can include doctors' notes and a personal statement regarding your need for the use of accessible facilities.

Once you have completed your Access Requirements Form, please allow up to two weeks for our access team to process your form.

If the team have any further questions or if there are any issues, they will get in touch with you via email.

You will then receive an email confirmation including a 'check-in' number, which will be used when you arrive at the event to collect your wristbands and passes.

Please keep this email safe - the confirmation email will come from access@slamdunkmusic.com.

Platforms on the day

Please note that all platforms on the day of the event are subject to capacity and will be used on a first-come, first-served basis.

Whilst we issue the correct amount of spaces for the platforms, please be aware that this is a combined capacity of all platforms available across the event, and we cannot predict or pre-manage the demand for each artist at each stage throughout the day.

We advise that if there are any artists that you wish to watch from a particular platform, please arrive in plenty of time. We aim for these platforms to be a safe space for all customers, please be mindful of others around you when using them.

There is no smoking or vaping on the platforms at all times.

There will be chairs provided on the platforms for those who need them and we ask that all customers remain seated on the platforms so that all customers can see the performances. The chairs provided are plastic chairs with no arms. You are more than welcome to bring your own chair along to either use on the platforms or in the general areas around the event. If you are planning on using your own chairs to use in the general areas, please be mindful of where you situate yourself in the crowd - some acts may get very busy and there might be a lot of movement (mosh pits etc) so please try and stay on the outskirts of the crowds, not only for your safety but for others around you.

PA / Essential Companion

This is a complimentary ticket provided to those customers who would be unable to attend the event without the aid and support of another person. Your essential companion / PA must be willing and able to perform all necessary tasks required of them to ensure that your visit is safe. They must also be able to assist you in the unlikely event of an evacuation or any other emergency that may arise at the event.

Do not purchase a ticket for your PA / essential companion – any tickets purchased in error for PA / essential companions will not be refunded.

VIP tickets and PA / essential companion tickets

If you purchase a VIP ticket for yourself and you are then issued a PA / essential companion ticket, they will be given the same access as you so

there is no need to purchase a VIP ticket or upgrade for your PA / essential companion to gain entry to the VIP area.

Temporary Impairments

Please kindly note that our accessible facilities are unable to cater for people with temporary impairments. 'Temporary impairment' in this instance meaning any injury or condition that affects someone for less than 12 months, ie – broken bones, pregnancy or healing injuries.

Travel & Car Parking

Accessible Parking

We offer free of charge accessible parking for customers with accessibility needs. This parking does not need to be booked / paid for when purchasing your entry ticket for the event.

This parking is applied for within the Access Requirements Form which can be found [HERE](#)

The spaces at both accessible car parks are limited and we prioritise Blue Badge holders. Should you wish to use these car parks and you are not a Blue Badge holder please include a short explanation when prompted in the [Access Requirements Form](#)

If you are granted access to the Access Car Park you will receive a parking pass via post. The pass will include arrival instructions, please ONLY follow these and do not follow any other signage for general car parks. We kindly ask that once these passes are dispatched by post that they are not shared online.

As mentioned before, the car parks are limited and unauthorised persons using the spaces would have a big knock-on effect for those customers who genuinely need to use the car parks.

Distances from the Accessible Car Parks + the Event Entrance - North

The accessible car park is located at the hardstanding car park for Temple Newsam House and is approximately 220m from the access entrance for the event. The pathway to the entrance is all hardstanding but there is an incline going down to the entrance for 40m.

Distances from the Accessible Car Parks + the Event Entrance - South

The accessible car park is located on a grassy area 90m away from the access entrance for the event.

Other Ways to Travel to the Event - Slam Dunk North

Shuttle Bus – Slam Dunk North

There is a shuttle bus that operates from Sovereign Street (Leeds City Centre) to the event and then back into the city centre again (drop off point to be confirmed)

This needs to be booked in advance from our main ticket page [HERE](#)

All buses are wheelchair accessible. Should you be unable to queue / stand please let the Big Green Coach staff aware when you arrive and they will assist you with getting on the next available shuttle.

If you have been granted a PA ticket for your essential companion then they can travel with you free of charge. Please be prepared to show the Big Green Coach staff your Accessibility correspondence (From Slam Dunk Festival) on your first journey as you will not have any of your access wristbands yet.

For full shuttle bus information and running times, please head [HERE](#)

Pick up and Drop Off Point - Slam Dunk North

There is a separate access pick-up and drop-off location (away from the general pick-up and drop-off area. Should you wish to use this, you can apply when filling out your [Access Requirements Form](#).

You will then receive a pass to access this area via post which will contain the location and directions for the location.

Other Ways to Travel to the Event - Slam Dunk Festival South

Train – Slam Dunk South

Due to the proximity of the event to Hatfield Train Station, a large percentage of people travel by train. Hatfield Train Station is a 22-minute journey direct from Kings Cross, London. The distance from Hatfield Train Station to the Access Entrance / Main Pedestrian Entrance is approximately 900m. Please note we are currently working on an access shuttle bus service from the train station to the Access entrance - we will give a progress update when available.

Shuttle bus – Slam Dunk South

Shuttle buses run to Central London (Camden) and Hertfordshire Uni from 10pm. Please note there are no services from these locations running TO Slam Dunk Festival.

We highly booking the shuttle tickets in advance from our main ticket page [HERE](#)

If you require a wheelchair friendly bus, or if you are unable to queue / stand for periods of time please let the Big Green Coach staff aware when you arrive and they will assist you with getting on the next available shuttle.

If you have been granted a PA ticket for your essential companion, then they can travel with you free of charge.

Pick-Up and Drop Off Point - Slam Dunk South

There is a separate access pick-up and drop-off location (away from the general pick-up and drop-off area. Should you wish to use this, you can apply when filling out your [Access Requirements Form](#). You will then receive this by post, and it will contain the location and directions.

FAQS

What access will my PA/essential companion have?

Your PA/essential companion will have the same access as you throughout the event.

Example - you have booked an entry ticket and a VIP add-on - therefore, your PA/essential companion will be issued a VIP wristband so they can also access the VIP area.

How do I know what ticket to book for my needs?

If you are unsure on what ticket type to book please head to [HERE](#) - where you can read everything that we offer as a festival for ticket holders with access needs.

Should you need any further assistance please reach out to our Access Team directly by emailing access@slamdunkmusic.com

Why can't I book a general admission ticket and then apply for platform access via the Access Requirements form?

The platform tickets are set up this way to ensure that they are fairly claimed.

We avoid including the viewing platform spaces as part of the application process as they get booked up very quickly and we would rather our customers be able to take their time completing the Access Requirements Form so no information is missed or misunderstood.

This also helps us set expectations for our accessible customers – for example - if someone cannot attend the event without the use of the viewing platforms, we do not want them to pay for a ticket, only to then be told when their form is processed that we could not accommodate their request for them on the viewing platforms.

No platform tickets are showing as available on the ticket page - what does this mean?

If no platform tickets are showing as available on the ticket page, this means that they have sold out. In some circumstances, we may have tickets returned to us - should this happen these go straight back on to See Tickets / our website and these are at a first come first served basis. We do not offer a waiting list feature for these tickets.

I have booked tickets and had my Access Requirements Form confirmed, I now can't attend due to a medical issue/flare-up - what can I do?

Refunds are available to all access customers if needed - an access customer in this instance is someone who has either booked a viewing platform ticket or completed the Access Requirements Form and had their requirements confirmed by the Access Team.

Please contact the Access Team directly by emailing access@slamdunkmusic.com with your booking details and they can action a refund for you.

I have requested a pick-up/drop-off pass / parking pass on my Access Requirements Form - how do I receive this?

These will be sent to you by post. Please ensure that your delivery address is correct on your See Tickets account when booking your tickets as this will be the address that your pass is dispatched to.

Please do not share photos of these online as they contain information on how to access the Accessible Parking which could lead to unauthorised vehicles taking the spaces that have been allocated.

Important links

Main Standard Ticket Page -

<https://slamdunkfestival.seetickets.com/content/ticket-options>

Slam Dunk South Viewing Platform Tickets -

<https://slamdunkfestival.seetickets.com/event/slam-dunk-festival-2026-south-viewing-platform/hatfield-park/3503731>

Slam Dunk North Viewing Platform Tickets -

<https://slamdunkfestival.seetickets.com/event/slam-dunk-festival-2026-north-viewing-platform/temple-newsam/3503728>

Access Requirements Form - <https://wkf.ms/4gx0ERA>

Slam Dunk Access Facebook Group -
<https://www.facebook.com/groups/286334659530933>

Slam Dunk Festival 2026 Access Page –
<https://www.slamdunkfestival.com/access>

Slam Dunk Access team email address – access@slamdunkmusic.com